



IMPORTANT MESSAGE

RE: Coronavirus (COVID-19)

Dear Members,

Teamsters Credit Union is concerned first and foremost with the safety and health of our members and staff. We are also committed to keeping you informed about credit union decisions regarding the COVID-19 situation. We are instituting changes that we feel are necessary to provide the safest environment for our members and staff, while maintaining normal credit union operations.

In an effort to support social distancing, as recommended by our state officials, we are temporarily suspending all in-person lobby transactions, beginning Wednesday, March 18. Members who have access to online banking and debit card services should use these functions now as your primary means of banking.

All telephone, mail, and electronic transactions will continue without interruption, including:

- Online banking
- Checking account debit card services – your VISA debit card can be used at any ATM machine as well as for purchases wherever VISA is accepted
- Savings account withdrawals by check – Call us and a check will be mailed to your home
- Loan services – Call us and we can conduct the transaction over the phone and via mail

For all telephone transactions, please call our main line at 763-267-6300.

Business hours for all telephone transactions will remain 8:00 AM to 4:00 PM Monday – Thursday and 8:00 AM to 2:00 PM Fridays.

Your deposit accounts are safe at your Teamsters Credit Union and your financial security is the highest priority for us. Credit union management and your Board of Directors are monitoring the situation closely. We will continue to follow guidance from state and federal agencies, including the Minnesota Department of Health and Minnesota Department of Commerce.

As always, we thank you for your continued membership and appreciate your patience as we navigate this unprecedented situation. We will continue to communicate to you regarding this issue, including updates regarding our lobby hours. Please do not hesitate to contact me directly with any questions.

Andrea Adams, President
Phone: 763-267-6305
Email: andrea@mnteamsterscu.com

STAY INFORMED

www.mnteamsterscu.com

