



Important Message

Re: Teamsters Credit Union operations

Starting Wednesday, March 18, 2020 Teamsters Credit Union's lobby will temporarily be closed until further notice.

All telephone, mail, and electronic transactions will continue without interruption, including:

- Online banking
- Checking account debit card services – your VISA debit card can be used at any ATM machine as well as for purchases wherever VISA is accepted
- Savings account withdrawals by check – call us and a check will be mailed to your home
- Loan services – call us and we can conduct the transaction by phone, mail, or email

For all telephone transactions, please call our main line at 763-267-6300.

At this time, business hours for all telephone transactions will remain 8:00 AM to 4:00 PM Monday – Thursday and 8:00 AM to 2:00 PM Fridays.

ONLINE BANKING

We encourage all members to access their account remotely through our Online Banking system. Online Banking allows members to access their accounts 24 hours a day, 7 days a week.

If you are not yet enrolled, click [here](#) to begin the process. Instructions on how to enroll can be found [here](#).

If you are already enrolled, but need help accessing your account, instructions can be found [here](#) or contact the credit union for further assistance.

CHECKING ACCOUNT DEBIT CARD SERVICES

Your VISA debit card can be used for purchases and to obtain cash at all ATM machines where VISA is accepted. Teamsters Credit Union does *not* charge ATM fees, however, if you incur excessive ATM fees from the terminal because our lobby has closed, please call us and management will review your account.

Remember – you can also obtain cash back at the point of sale at most merchants – simply select DEBIT for the transaction, enter your PIN, and request cash back. ATM fees do not apply for these transactions.

If you would like to obtain a VISA Debit Card, now is the time to do so. Please complete and submit this [Checking Application](#) to the credit union.

SAVINGS ACCOUNT WITHDRAWALS

Savings – call the credit union during our regular office hours and a check will be mailed to your home.

LOAN SERVICES

Loan applications can be found [here](#), on our [website](#), via [email](#) or mail.

DEPOSITS and PAYMENTS

- All deposits and payments received through the mail will continue to be posted daily
- Members can drop off deposits and payments in the credit union's secure drop-box, which is located at the front entrance to the building and marked "Teamsters Credit Union"
- All direct deposit and payroll deduction remitted electronically via ACH will continue to post automatically
- Members can transfer funds from savings or checking to their loan account here using Online Banking

COMMUNICATION

We will continue to communicate and update our members on our [website](#) and via email. To ensure you receive our latest communication, please update your contact information with the credit union.

We understand that the next few weeks or months may be hard from the threat of sickness to economic hardship. We are here to help you however we can. Please call our main line (763) 267-6300 or contact us via [email](#) regarding any questions or concerns you may have.

We appreciate your patience during this time as we respond to the latest updates regarding COVID-19 with a mindset of how we can provide creative solutions during challenging times.

STAY INFORMED

www.mnteamsterscu.com